

WORK ACTIVITIES	LEAD OFFICER	DELIVERY DATE	MILESTONES/PROGRESS	RAG
Non-SCOTS Network: First-line Support	All	Ongoing	N/A	Green
Non-SCOTS Systems: First-line Support	All	Ongoing	N/A	Green
Small Business Applications: First-Line Support	All	Ongoing	N/A	Green
Management of ICT Assets	G O'Brien M Healy	Ongoing	N/A	Green
ICT Intelligent Client Role	S Kelly M Healy	Ongoing	N/A	Green
Key ICT Relationships: Management	S Kelly M Healy	Ongoing	N/A	Green
Disaster Recovery Testing and Documentation	S Kelly G O'Brien	Ongoing	N/A	Amber
Support of TS bespoke desktop equipment	G O'Brien M Healy	Ongoing	N/A	Green
Professional Development Records: Maintenance of	All	Ongoing	N/A	Green